



PMAB, LLC (a Med A/Rx Company) has been approved as a PPMS Certified Agency

PPMS is a management system for collection agencies based upon developing, implementing and adhering to a set of industry-specific professional practices and policies.

As of today, May 21, 2014 PMAB, LLC (a Med A/Rx Company) has been approved by the ACA International Agency Certification Program as a *Certified Agency*. The Professional Practices Management Program (PPMS) is a management system for collection agencies based upon developing, implementing and adhering to a set of industry-specific professional practices and policies. The program includes 18 basic elements within four disciplines:

1. Those which relate to the *overall management* of the business.
2. Those which relate to the *business activities*.
3. Those which provide *support* to the businesses activities.
4. Those which provide *client confidence*.

To be certified to ACA's PPMS™, agencies need to demonstrate they have implemented ACA's PPMS. Certification requires: Agency to have an independent CPA come to their office and attest to the required information and send it to an independent third-party auditor (who ACA will hire) for review. If the information meets the requirements, certification will be granted.

About ACA

ACA International, the Association of Credit and Collection Professionals, is the comprehensive, knowledge-based resource for success in the credit and collection industry. Founded in 1939, ACA brings together 5,000 members worldwide, including third-party collection agencies, asset buyers, attorneys, creditors and vendor affiliates. The association establishes ethical standards; produces a wide variety of products, services and publications; and articulates the value of the credit and collection industry to businesses, policymakers and consumers.

About PMAB

MedA/Rx's collection arm, PMAB, LLC provides state-of-the-art technology and the highest quality accounts receivable management and collection services for medical financial professionals with our MedCollect™ solution. PMAB is committed to protecting the public image and reputation of our clients while striving to maintain the highest performance rating based on our clients' requirements and expectations. Our staff is professionally trained and adheres to the standards and ethics of the American Collectors Association and the Fair Debt Collections Practices Act. PMAB has built its infrastructure with a technological and personnel capacity for rapid growth, while maintaining the highest standards of customer service for our clients. PMAB's professional approach to revenue recovery is designed to get clients paid, while assuring that both clients and customers are treated with the utmost respect.